



## LLUMAR PAINT PROTECTION FILM



### 2009 GUIDELINES AND PROCEDURES

Lifetime warranty against cracking, peeling, or bubbling of LLumar Paint Protection material installed by a LLumar professional and when used with proper care

This warranty is extended to the original purchaser and is non-transferable.

This warranty is for **materials only** (No labor allowances included).

Re-painting is **not covered** under this warranty (irrespective of the reason for removal). CPFilms disclaims any damages caused by outside forces other than product defect or abnormality.

Warranty is **only** valid if installed on OEM (original equipment manufacturer) vehicle painted surfaces. Installation on repainted vehicles may cause paint damage when/if the film is removed, which invalidates the PPF limited warranty.

Dealer **is not authorized** to modify or extend said limited warranty (ACL1562).

This product is to be used only in compliance with all applicable state or provincial laws in which the vehicle is registered.

*Warranty is null and void if the film is subject to abuse, improper care or if cleaning or proper use instructions are not properly followed by purchaser. CPFilms Inc. assumes no liability for the damage to film or applied surfaces by improper treatment or unapproved applications.*

**To achieve the highest level of protection and appearance the following cleaning and care instructions are to be reviewed with customer by installing dealer at the time of sale:**

- \* Wash vehicle regularly with mild soapy water at least once monthly--more frequently in heavy debris area
- \* Remove any foreign materials (i.e. bird droppings, bugs, dirt, grime, etc.) immediately
- \* If using a high pressure wash, keep nozzle a minimum of 36" or more from the paint protection material
- \* Material should be properly waxed a minimum of once every four (4) months

**Misuse or improper care of paint protection material will both damage the material and void all warranty coverage**

- \* Avoid wax build up around edges by cleaning edges gently with a cotton swab and mild soapy water
- \* Do not use abrasive cleaners, rubbing compounds, rough, harsh cleaners or solvent based degreasers
- \* Do not use high speed buffing or polishing equipment

For any warranty claims or related issues, incomplete backup paperwork will be returned to dealer or claim denied.

Warranty work to exceed ORIGINAL INVOICE AMOUNT must be pre-approved by the distribution center. Fax such claim estimates to 276.627.3032 with a copy of the customer's warranty and a detail of the reason for additional charges.

**Claims must be reported within 90 days of warranty work to be honored; any claims reported after 90 days are subject to rejection.**

Automotive Film Recommendations, information and updates – *Territory Distribution Centers and Product Brand Dealers are to use the recommendations established by CPFilms Technical Services Department, which can be viewed at [www.llumartech.com](http://www.llumartech.com)*  
Email unusual warranty issues or questions to [warranties@cpfilms.com](mailto:warranties@cpfilms.com)



800.255.8627

[www.llumar.com](http://www.llumar.com)